

To our valued patients,

As you are likely aware, there has been an ongoing job action between the Ontario Association of Optometrists (OAO) and the Government of Ontario regarding sustainable funding for eye care in the province. Thanks to your support and strong advocacy (and that of other Ontarians), we are happy to announce that the OAO has entered negotiations with the provincial government.

As such, job action has been suspended as of November 23, 2021 and our clinic will resume seeing all patients.

**Please note, if you are an OHIP insured patient whose appointment was postponed due to job action, we will call you to reschedule. Please do not call our clinic so that we can keep phone lines free for emergency care.**

We ask again for your patience as we have thousands of patients to reschedule and are working through our cancellation lists to ensure those with time sensitive eye conditions are seen in priority order.

We are still triaging and caring for ocular emergencies so please contact us if you feel you are experiencing one. It may take longer than usual for us to respond so we again ask for your patience. As always, if you feel you have a true ocular emergency, please present to the Emergency Room at the General Hospital campus.

We look forward to welcoming our seniors and children back as patients and we cannot thank you all again for your support, kindness, and understanding during this difficult time for optometry in Ontario.

Please click below for the press update about the suspension of job action:

[Ontario Optometrists and Government Enter Negotiations](#)

Thank you

Dr. Patrick Hamilton  
Dr. Denise Roy  
Dr. Tanya Litwiller  
Dr. David Charbonneau